

# Training News

Issue 1, September 2009

A Quarterly Publication

Welcome to the new, dedicated Newsletter for JAG Training

This newsletter is designed with you in mind and will provide you with quarterly updates of JAG activities. If there is information not here that you feel should be or would like to know about, please [click here](#) to email me at the JAG.

Warren Lynch, JAG Manager

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## THE JAG – WE ARE CHANGING

The JAG carried out a survey in March to find out what you thought of us as an organisation. This was a UK-wide survey and the first of its kind to be commissioned by the JAG. The survey was sent to all regions and to a variety of our key stakeholders who were selected at random.

The response was overwhelming and the messages we received were clear. The JAG is seen as professional and supportive. We all agree that there is a

## From the JAG Chair

By Prof. Roger Barton

JAG has really been undergoing not just change but what can now only be described as wholesale upheaval, as the National Endoscopy programme comes to a close, and many of the activities pioneered by that revolutionary intervention are now being drawn into the fold of the JAG. Fortunately, we have the good offices of the tireless Debbie Johnston to help us here in the JAG Office. Debbie is working alongside Warren Lynch and his newly-strengthened team to try to ensure as seamless as possible a transition. We have also been working hard on both improving and integrating our multiple "web presences", and we hope you will notice a tangible difference in the near future.

## From the QA of Training Chair

By Dr Siwan Thomas-Gibson

The major function of the QA Training Working Group is to develop and improve the now established JAG Certification of trainees, including standards for certification, the process of gathering evidence, and the maintenance of competence. It involves reviewing the quality assurance process for trainee certification, and liaison with the royal colleges, specialist societies and SACs are core.

The group advises the JAG on aspects of the quality assurance of trainees and of trainers and their training. It reviews submitted portfolios from trainees, and advises on certification. Other tasks include overseeing and maintaining the database of certified individuals, and ensuring a high quality process for the JAG Certification process.

Current work streams include the roll out of the endoscopy trainee e-Portfolio which is rolling out from September 2009, a review of endoscopy training centre status and the revision of QA processes underpinning all the JAG endoscopy courses.

Much of this work will clarify and improve the information available on the JETS website.

necessity for overarching control of endoscopy in the UK and the JAG fulfils that role.

The most prevalent criticism of the JAG is “poor communications”. 76% of respondents think that the communication efforts of the JAG are only “adequate” or “needs improvement”. There is a call for greater transparency and better communication at all levels.

In response to this, we have put in place Project Chameleon. We recognise that the JAG is going through a period of change. Project Chameleon, aptly named, will ensure we adapt to these changes. It will make us change the way we communicate with you. We will become more transparent. Project Chameleon involves working on an improved website, ensuring more frequent newsletters and considering additional forms of contact to keep you up to date with current developments.

### Have your say

Feel free to email comments on this topic or suggestions for Project Chameleon by [clicking here](#).

## RECENT ISSUES

This section is dedicated to issues that have arisen in relation to feedback, or where JAG advice has been requested.

### Location of Forms

Applicants seeking JAG Certification should visit the forms tab of the JAG website for all the necessary information and forms required for Certification.

Please visit the forms tab to download the following forms:

- Summative and Formative DOPS
- The Form G registration form
- The JAG portfolio of evidence document
- The trainees endoscopy log book

To access the forms tab please [click here](#)

Please [click here](#) to send through your suggestions for this column.

## LEARNING RESOURCES FOR ENDOSCOPY

### St Marks

## Introduction to the e-Portfolio

The planned roll out of the JETS e-Portfolio is continuing to progress, with the pilot schemes now completed and the system soon to become available throughout the UK.

The JETS (JAG Endoscopy Training System) e-Portfolio is, at its simplest, a log book for trainees to record their endoscopic experience and demonstrate their performance and competencies and has been developed to support the JAG Trainee Certification process.

The basic format for the e-Portfolio was created for the National Nurse Endoscopist Project (NNEP) and has been further developed to create a more sophisticated, e-Portfolio that would support trainees, trainers, training leads and training programme directors. JETS is sponsored and run by the JAG, specifically the QA of Training Working Group.

Further information and documentation relating to the e-Portfolio can be accessed from the JAG website by [clicking here](#)

## JAG Certification requirements

The application process for JAG Certification has evolved over the past few years, ensuring that the process meets the quality assurance standards expected of the JAG. Before an applicant can apply for JAG Certification they should ensure that they have collected and completed all the necessary information before submitting it to the JAG Office.

For details of what is required for JAG Certification please [click here](#).

We would encourage all trainers to please ensure that trainees expressing an interest in JAG Certification are familiar with the information required for a successful application.

## Application statistics

A significant proportion of applications received from trainees seeking JAG Certification are missing one or more vital items of documentation preventing them from being approved. Between May and August 2009, the JAG received 75 applications for certification with 73% of these applications incomplete. An incomplete application is classed as an application that requires the JAG Office to contact the applicant to request to missing information. The items that are most commonly missing from applications are:

- Cheques (The JAG requires a certification fee of £30).
- Form G's (This is the JAG's standard registration form required from all applicants seeking certification and contains a number of key items of information that will appear on the certificate).
- An absent or incomplete portfolio document. (The portfolio document summarises the applicant's training, number of procedures performed and provides all the mandatory quality data required for certification).

These statistics illustrate how the majority of those applying for JAG certification are not sending all of the required information to the JAG Office. Incomplete applications will increase the time it takes for an application to be processed and the JAG Certificate issued and returned. To ensure that an application is complete before sending it into the JAG Office, please see the article above, visit the JAG website or contact Lewis Shaw in the JAG Office.

St Marks Multimedia provide media teaching materials for students, doctors, nurses, research scientists and surgeons in a number of aspects of endoscopy.

For further information and how to purchase these resources please click below to visit the following websites:

**St Mark's Online Shop**

**St Mark's Multimedia**

**JETS**

For information on how to view the location and availability of JAG Certified courses please **click here** to visit the JETS website.

Once the required course has been located, please then contact the Unit directly to book your place.

## UPCOMING DATES

**Tuesday, 20 October 2009**

JAG Committee Meeting, Park Crescent Conference Centre, London

## JAG OFFICE CONTACTS

**Warren Lynch**

JAG Manager

Tel | 020 3075 1372

email | [warren.lynch@thejag.org.uk](mailto:warren.lynch@thejag.org.uk)

**Amber Westbury**

JAG Visits Coordinator

Tel | 020 3075 1485

email | [amber.westbury@thejag.org.uk](mailto:amber.westbury@thejag.org.uk)

**Lewis Shaw**

JAG Administrator

Tel | 020 3075 1620

email | [lewis.shaw@thejag.org.uk](mailto:lewis.shaw@thejag.org.uk)

## Retrospective JAG Certification

There has been some confusion arising from the issue of retrospective certification for individuals who have completed their training before the JAG training framework was commonly used. The main problems appear to be incomplete or no-existent logs of procedures and sedation audit details. The current process for JAG Certification is geared primarily towards those who have recently finished their endoscopic training, however this does not prevent more experienced endoscopists being certified, it simply means that the information we require from them is in line with current requirements.

If you are an endoscopist who is seeking JAG Certification retrospectively, please contact Lewis Shaw in the JAG Office to discuss the Certification requirements.

## Same-sex accommodation review

By Debbie Johnston

### Policy Background

In January 2009, the Department of Health announced a package of measures designed to all but eliminate mixed-sex accommodation. These include:

- A £100 million Privacy and Dignity Fund to support improvements and adjustments to hospital accommodation.
- Launching the Same-sex accommodation: your privacy, our responsibility campaign, to provide information and guidance for hospitals, patients and the public.
- Sending an improvement team out to hospitals that need extra support, and introducing rigorous and transparent performance objectives for hospitals via the standard contract from April 2010.

Trusts will be expected to show how they plan to reduce mixed sex accommodation to the lowest possible level. All staff have a vital role to play in meeting this objective and giving all patients the best possible experience during their time in hospital.

To read the full article, please **click here**.

## Newsletter feedback

The JAG Training newsletter is aimed at all those involved in this area, both trainees and trainers. We publish the newsletter quarterly and would welcome any feedback you could provide on the content of the newsletter. If you have any comments or what like to suggest a topic for the next training newsletter please contact the JAG Office by **clicking here**.