



JAG Global Ratings Scale Census (GRS) Report

England, Wales, Scotland and Northern
Ireland

April 2017

JAG

Joint Advisory Group
on GI Endoscopy

Introduction

This report provides the Global Rating Scale (GRS) results for England, Wales, Northern Ireland and Scotland. The results are drawn from the April 2017 GRS census returns.

The GRS is a web-based self-assessment quality improvement tool that underpins the JAG accreditation process for endoscopy services. The outputs of the GRS provide the JAG with a summary of progress against the standards. This progress is indicated by a score. The score is given in levels (A – D). A brief description of the GRS levels is given below.

| Levels | Level Descriptor |
|---------|---|
| Level D | A minimal achievement that shows inadequate levels of adherence to requirements |
| Level C | The service is only reactive to changes with only the most basic of adherence to requirements |
| Level B | The service is proactive to changes with a good adherence to requirements |
| Level A | The service is 'outward looking' with excellent adherence to requirements |

The JAG requires all endoscopy services to submit the census annually each April. Completing the census is a key requirement for services planning to apply for accreditation. In April 2017, all endoscopy services who are signed up to JAG were asked to complete the GRS. The number of services who completed the census are shown below.

| Sector | No of units submitting census | Total units* | No of units completing training domain** | Percentage completion |
|-------------------------|-------------------------------|--------------|--|-----------------------|
| Acute | 209 | 211 | 204 | 99% |
| Community | 38 | 39 | 8 | 97% |
| Independent Sector (IS) | 165 | 167 | 11 | 99% |
| Northern Ireland | 11 | 16 | 11 | 69% |
| Wales | 20 | 24 | 14 | 83% |
| Scotland | 29 | 30 | 24 | 97% |
| Scotland Community | 13 | 14 | 1 | 93% |
| Total | 485 | 501 | 273 | 91% |

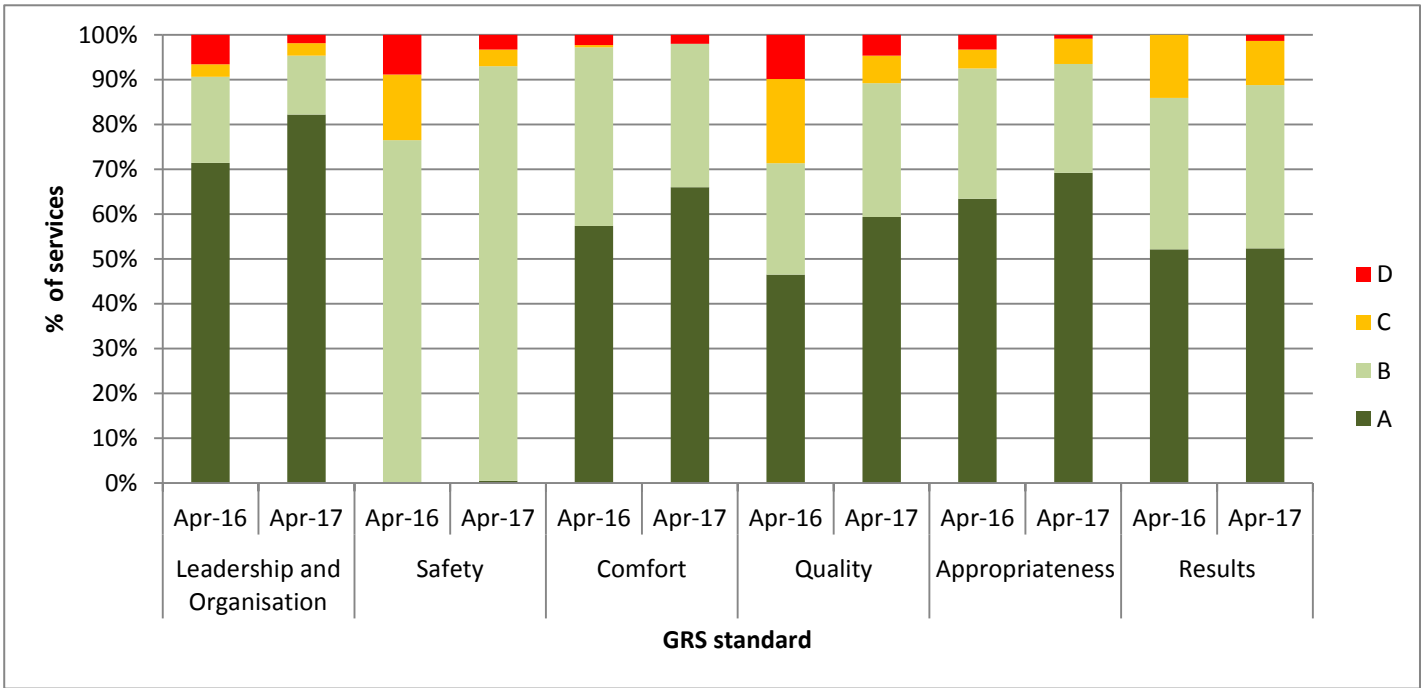
*The 'total units' refers to the number of services who are known to offer endoscopy by JAG.

To exhibit and examine the responses from these units, this report is broken down by sector (English acute, community, IS, Northern Ireland and Wales, Scotland and Scotland community). The data are further segmented by domain. Each domain's findings are then presented on a graph showing the percentage of services achieving each level (A-D). Services must score level A or B for all items in order to apply for and maintain JAG accreditation.

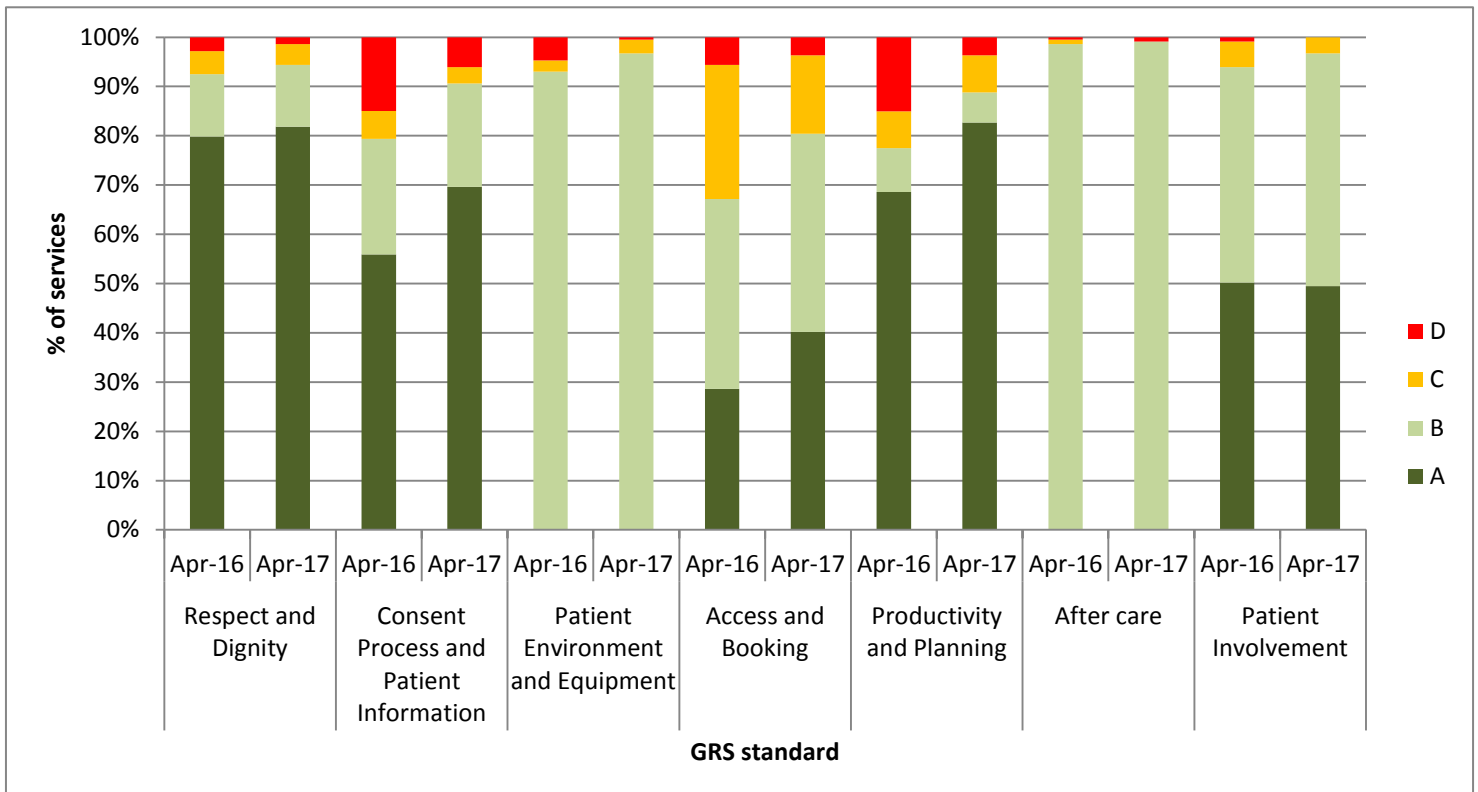
**Not all services undertake training and therefore do not complete the training domain on the GRS.

1. English acute sector

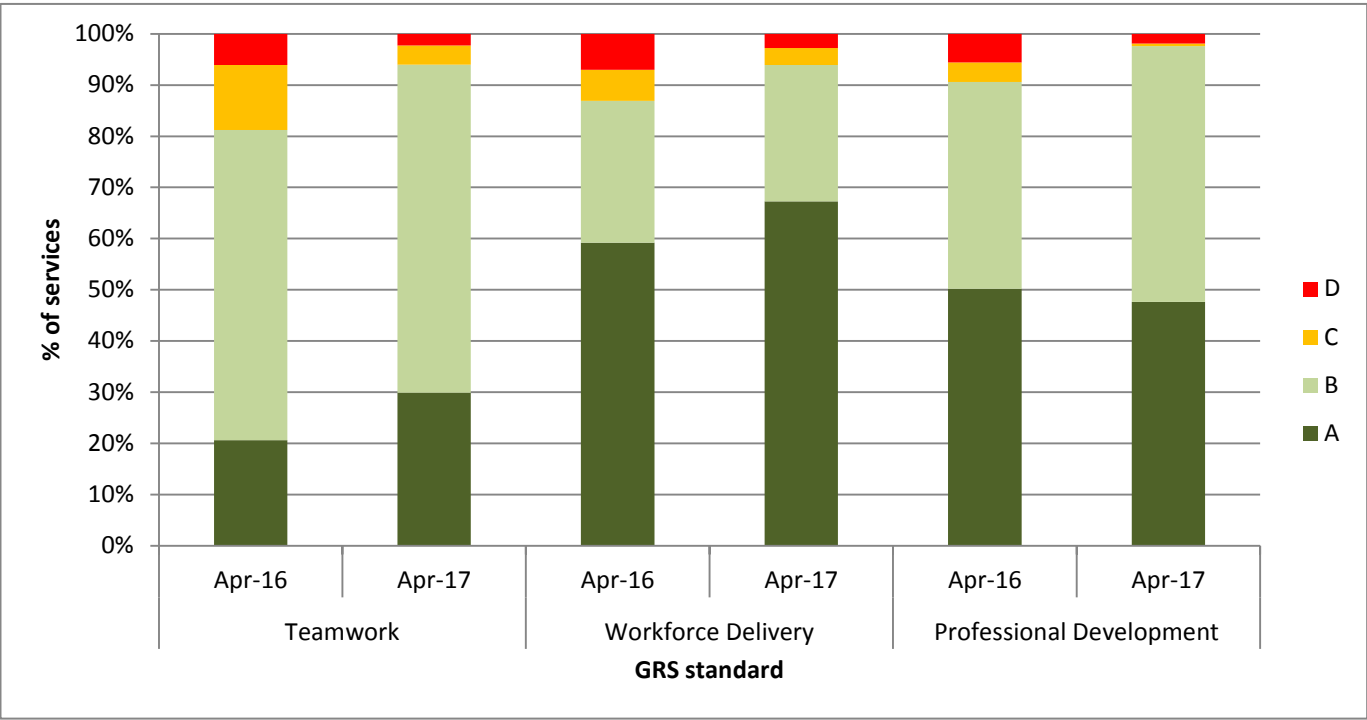
a. Clinical quality – Percentage of services scoring by standard and level



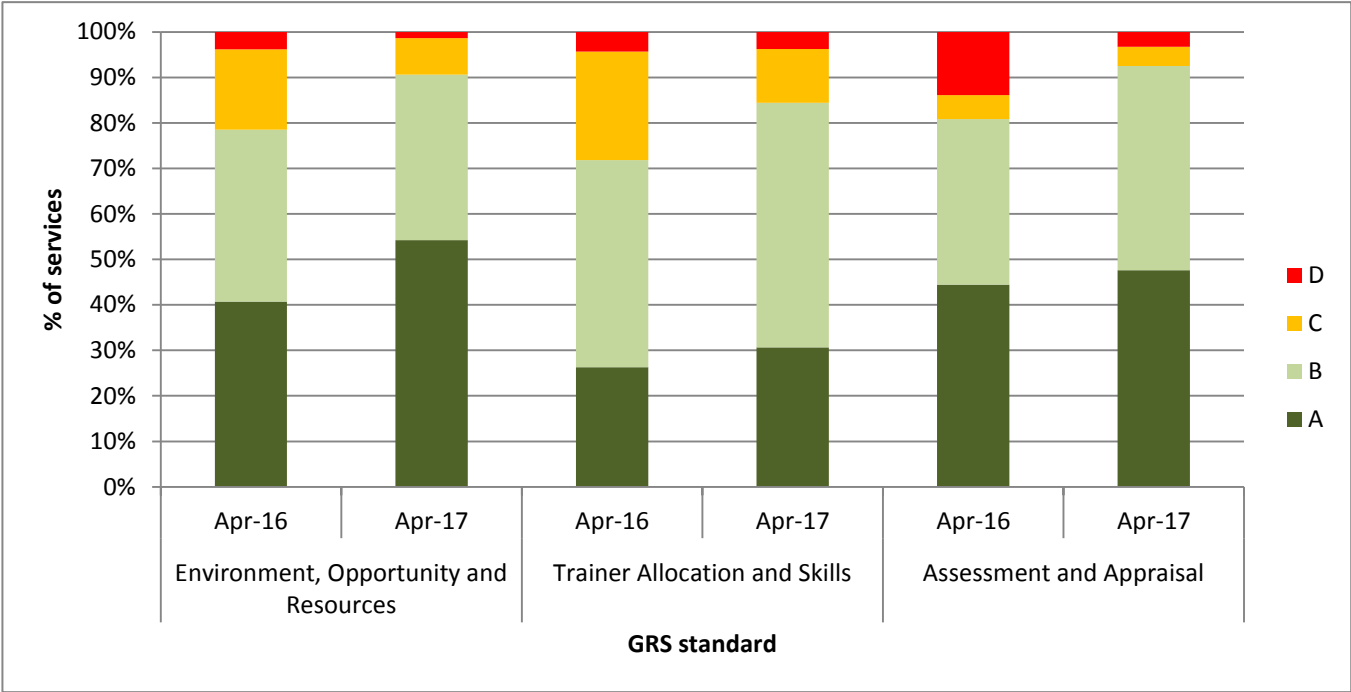
b. Quality of patient experience – Percentage of services scoring by standard and level



c. Workforce - Percentage of services scoring by standard and level

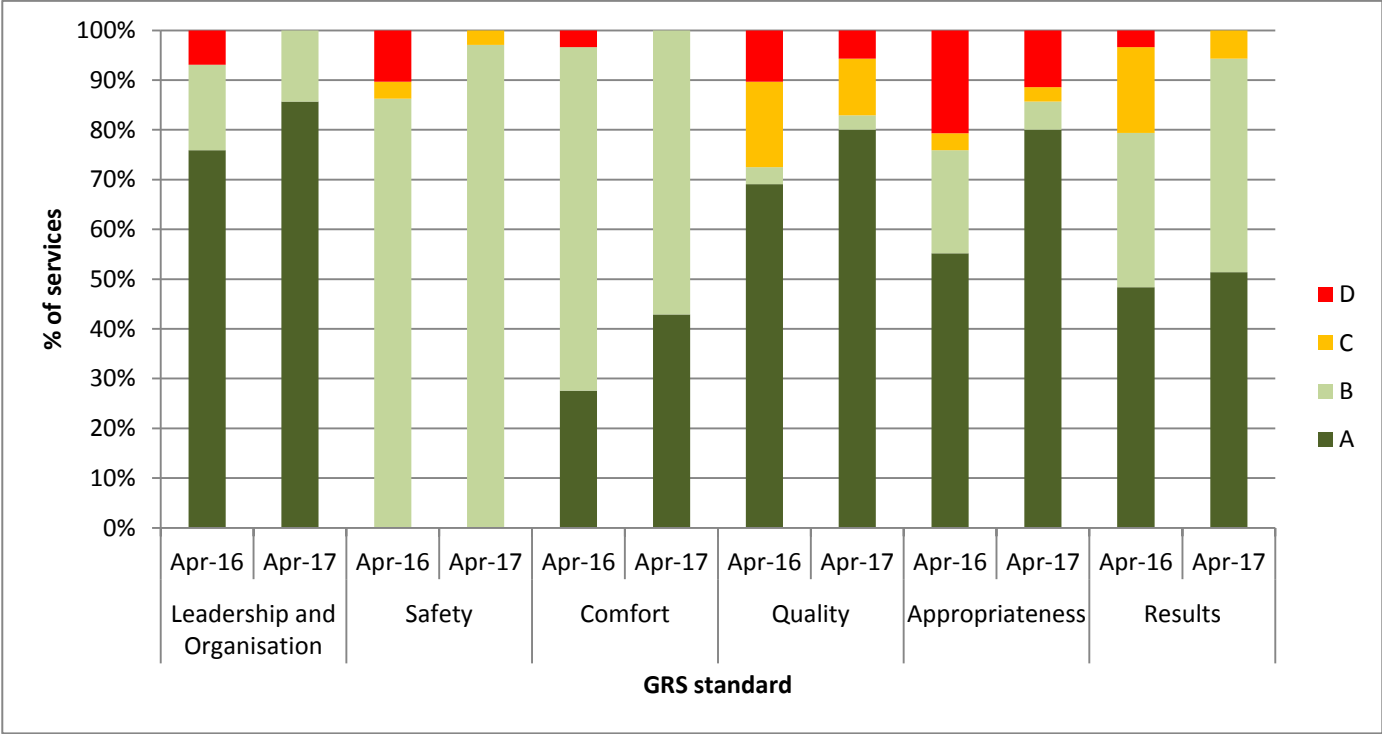


d. Training - Percentage of services scoring by standard and level

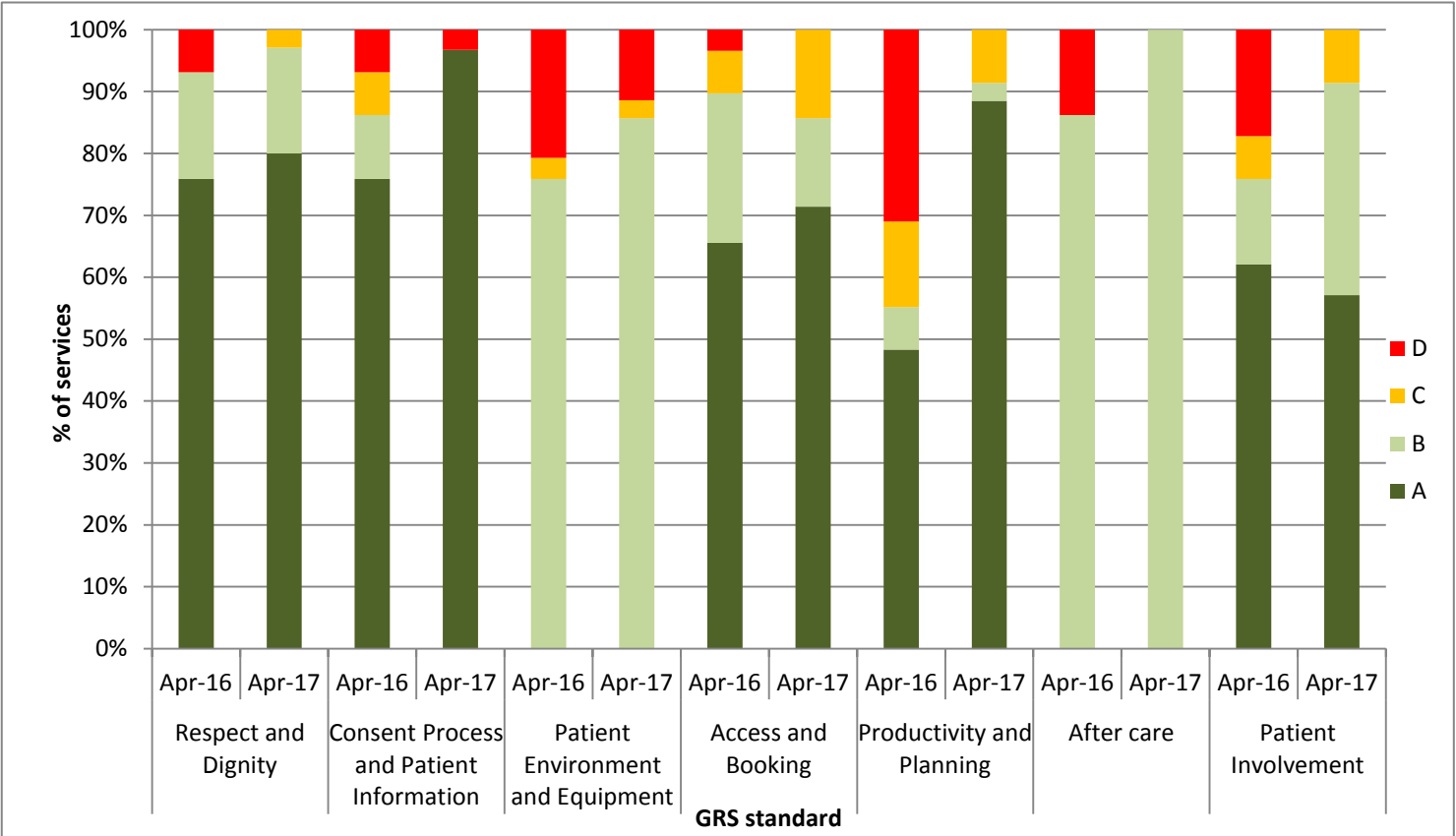


2. Community sector

a. Clinical quality - Percentage of services scoring by standard and level



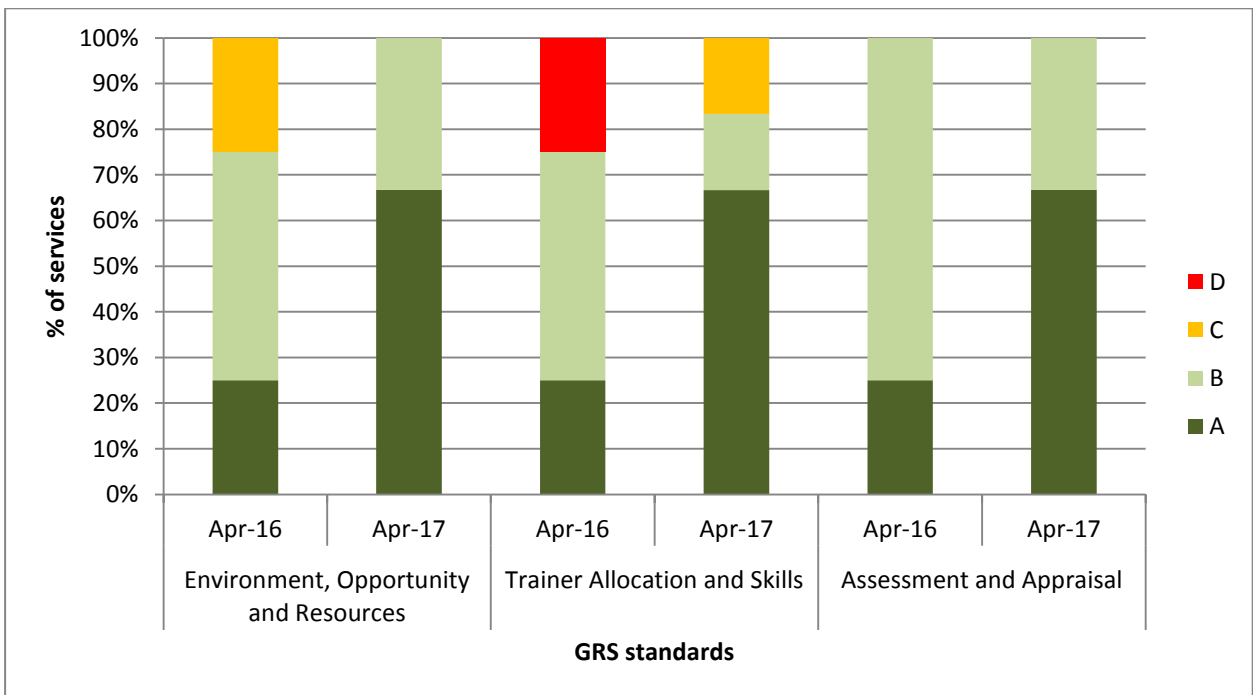
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c. Workforce - Percentage of services scoring by standard and level

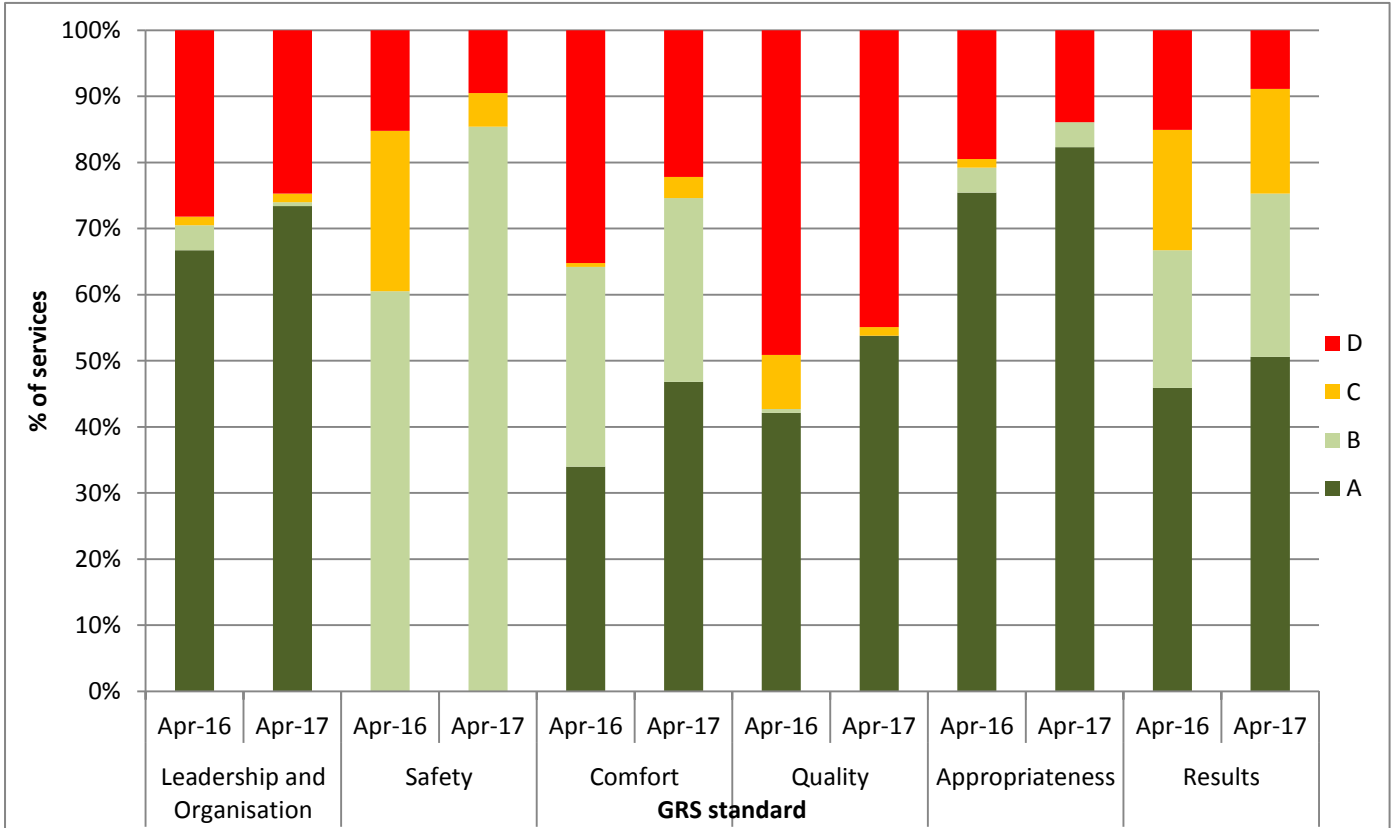


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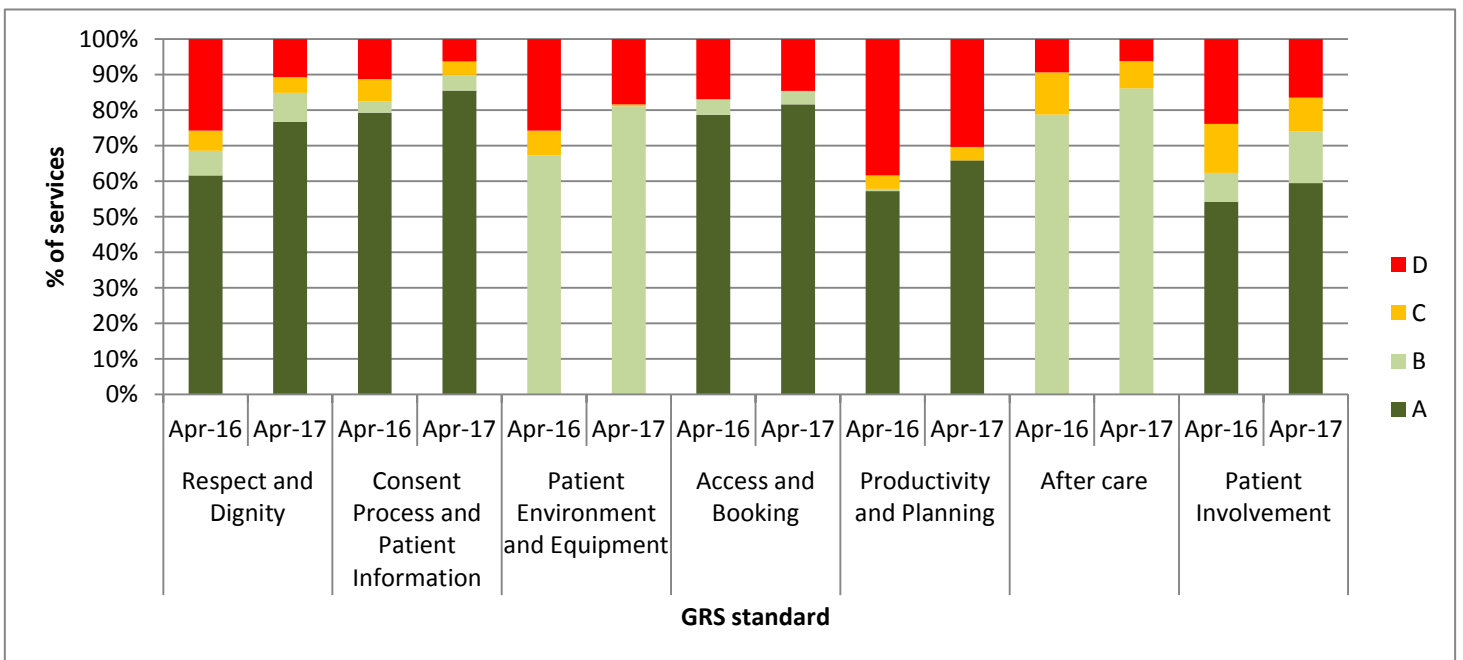


3. Independent sector (IS)

a. Clinical quality - Percentage of services scoring by standard and level

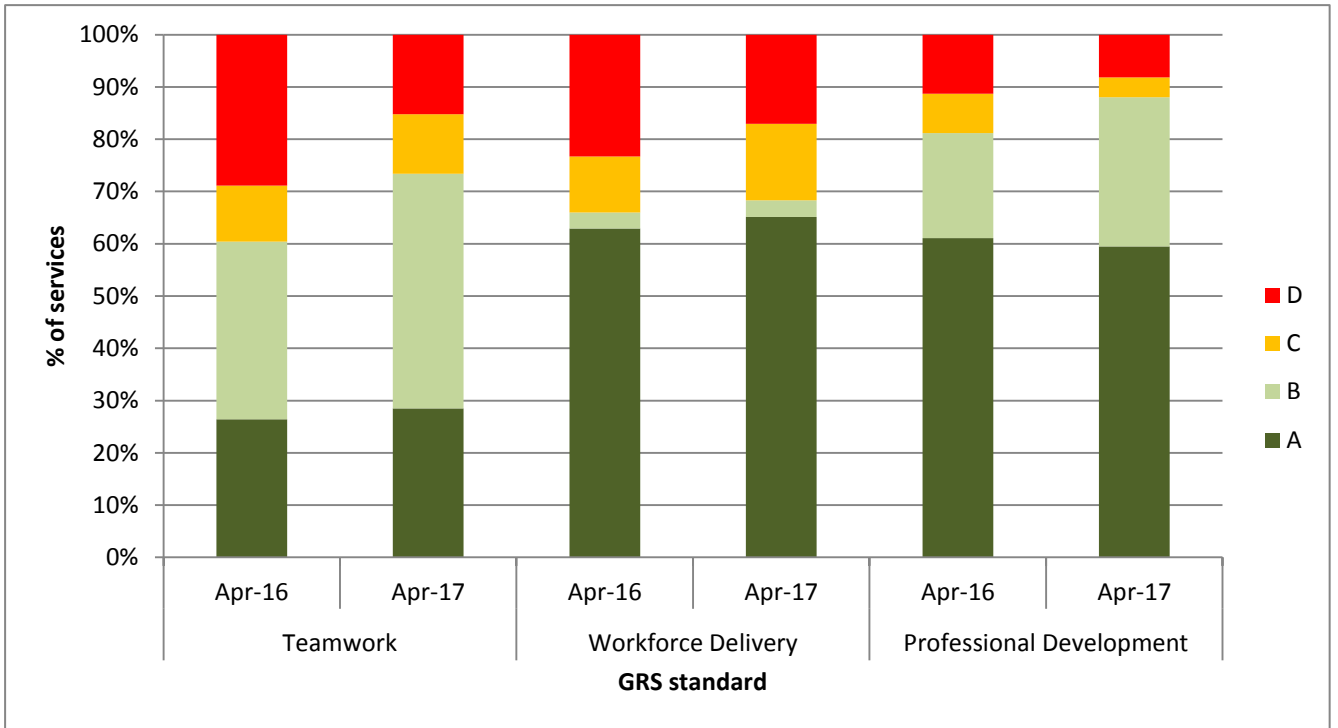


b. Quality of patient experience - Percentage of services scoring by standard and level

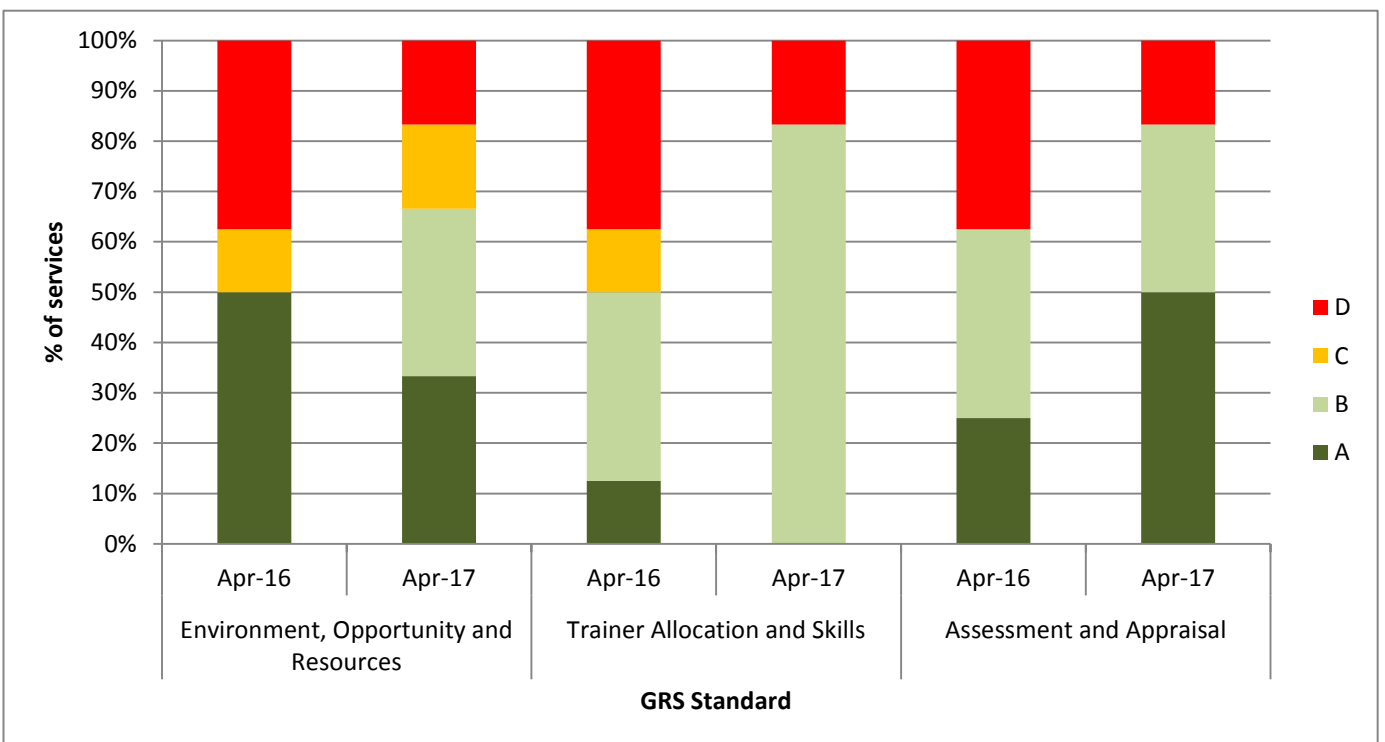




c. Workforce - Percentage of services scoring by standard and level

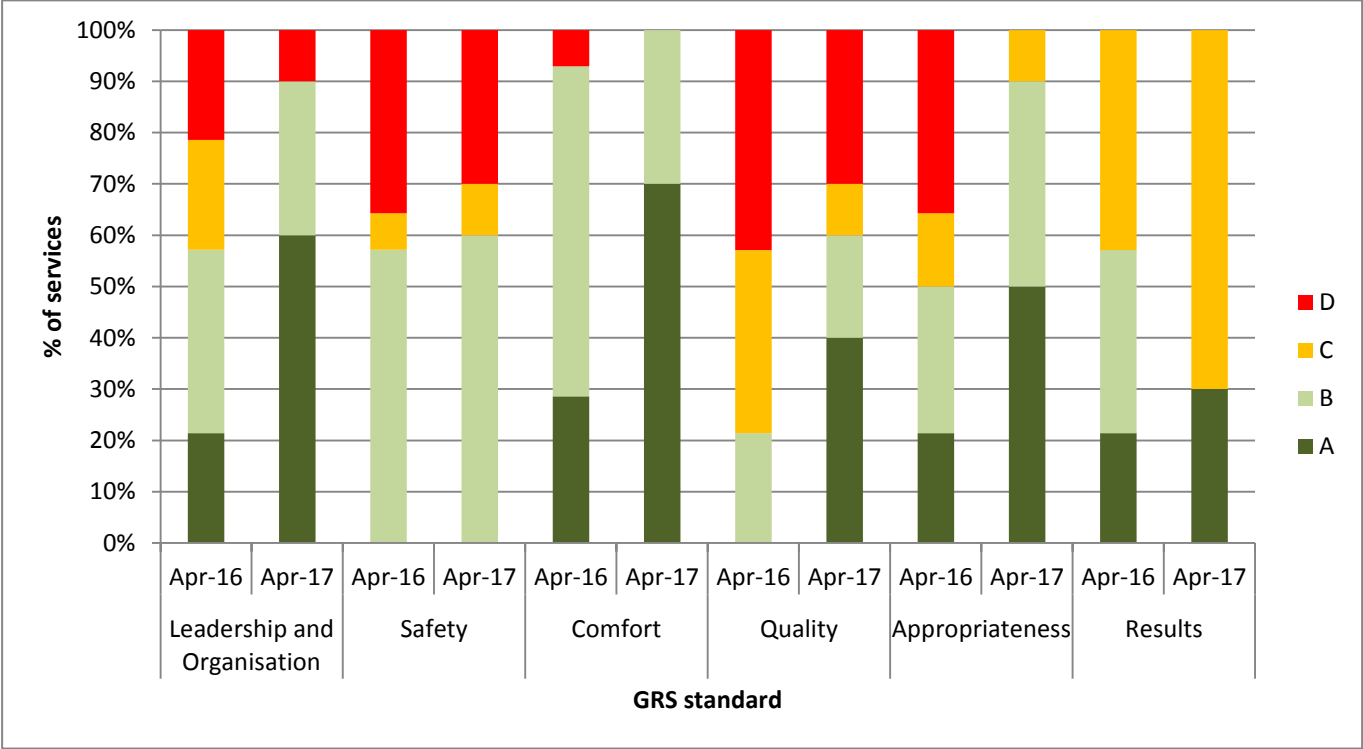


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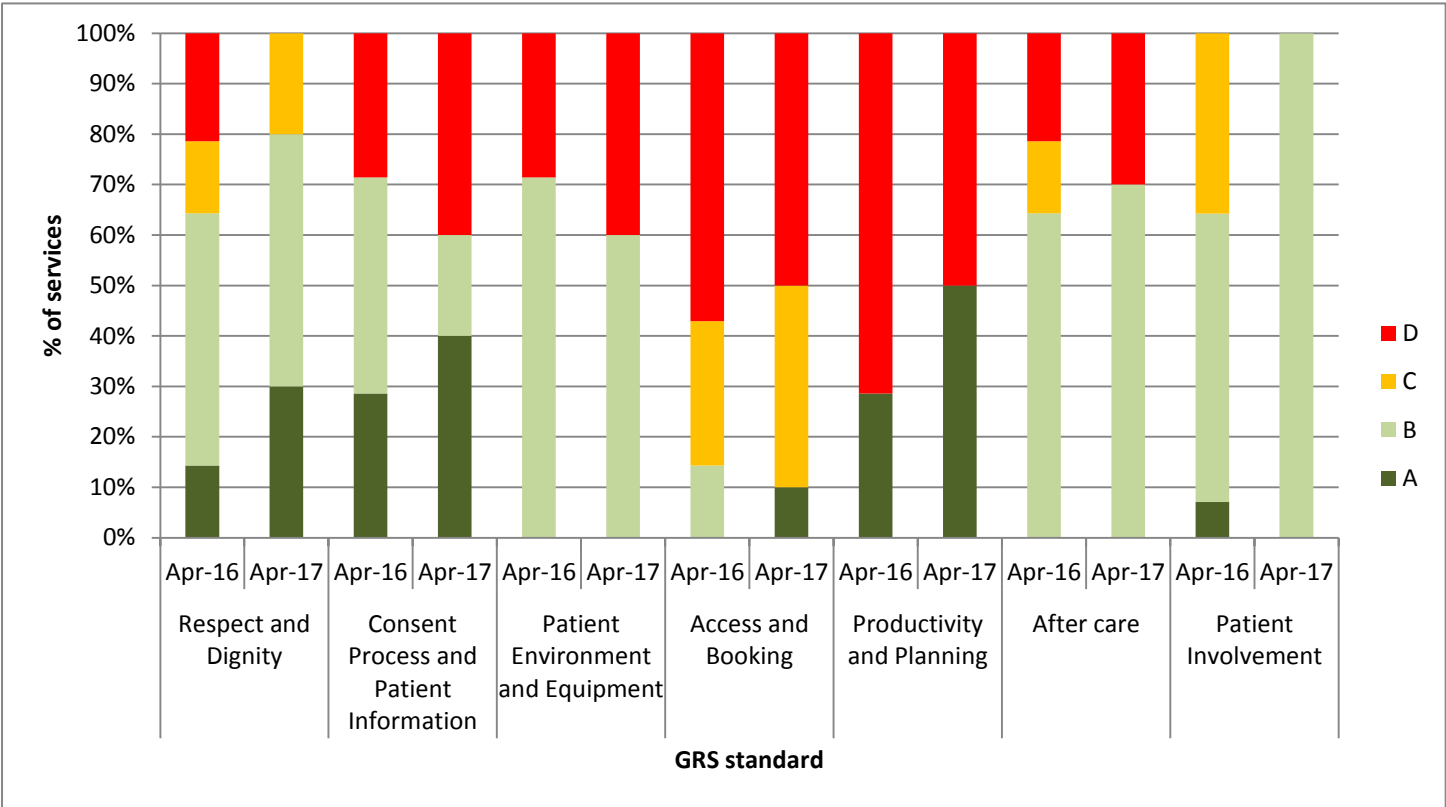


4. Northern Ireland

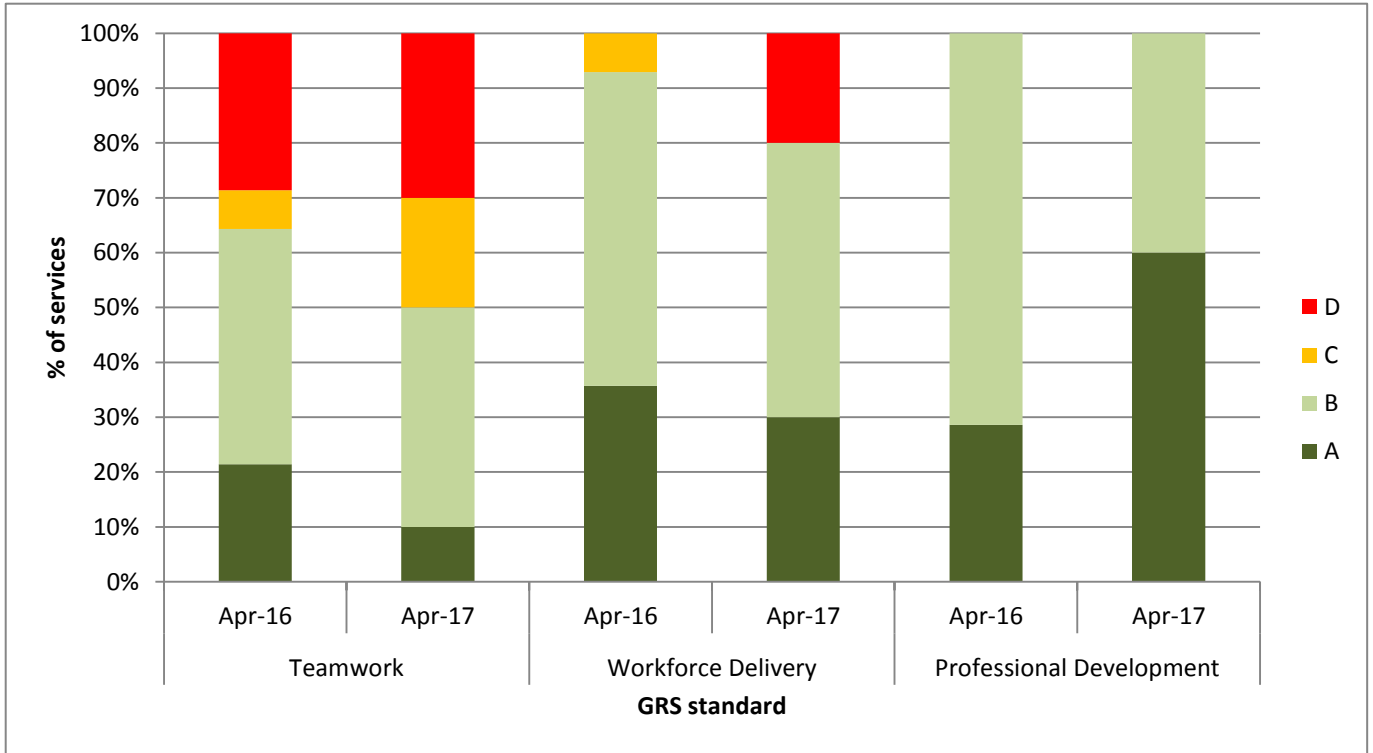
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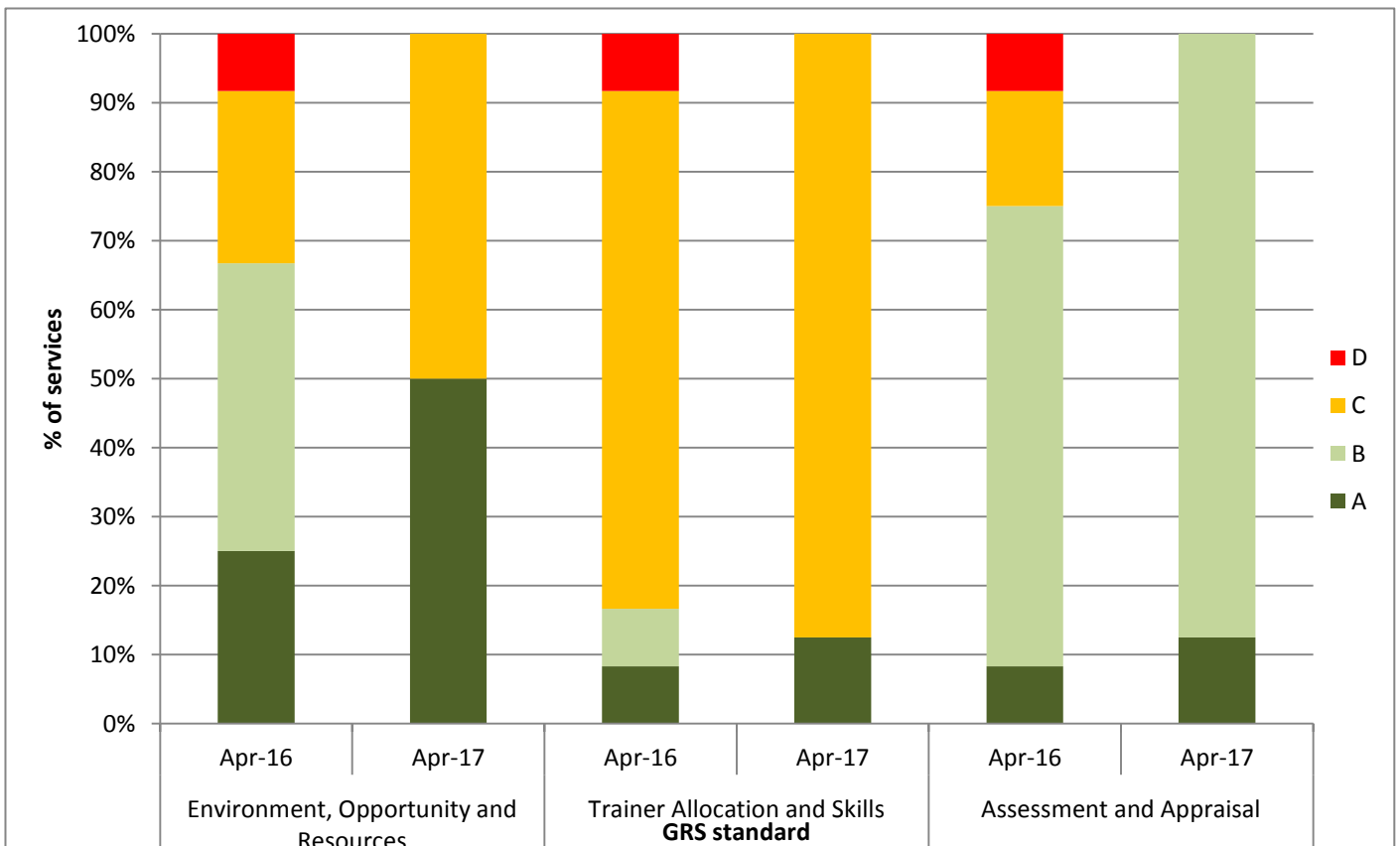
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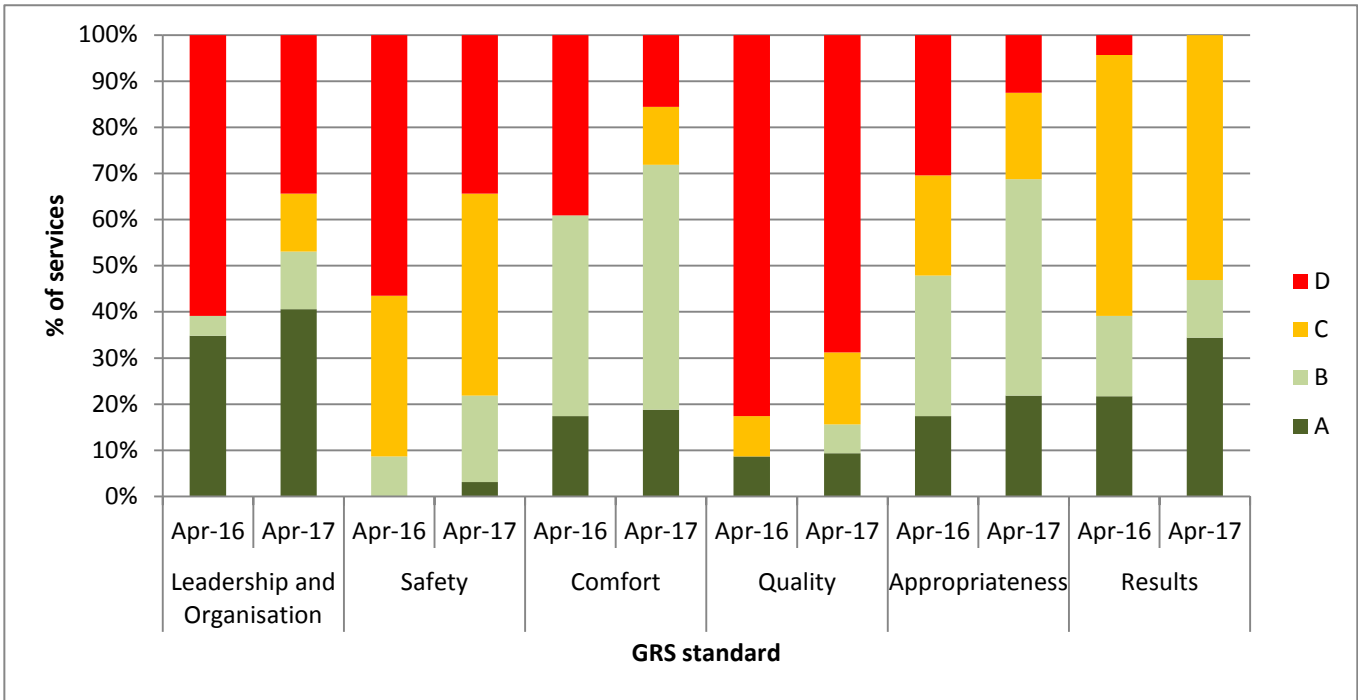


d. Training - Percentage of services scoring by standard and level

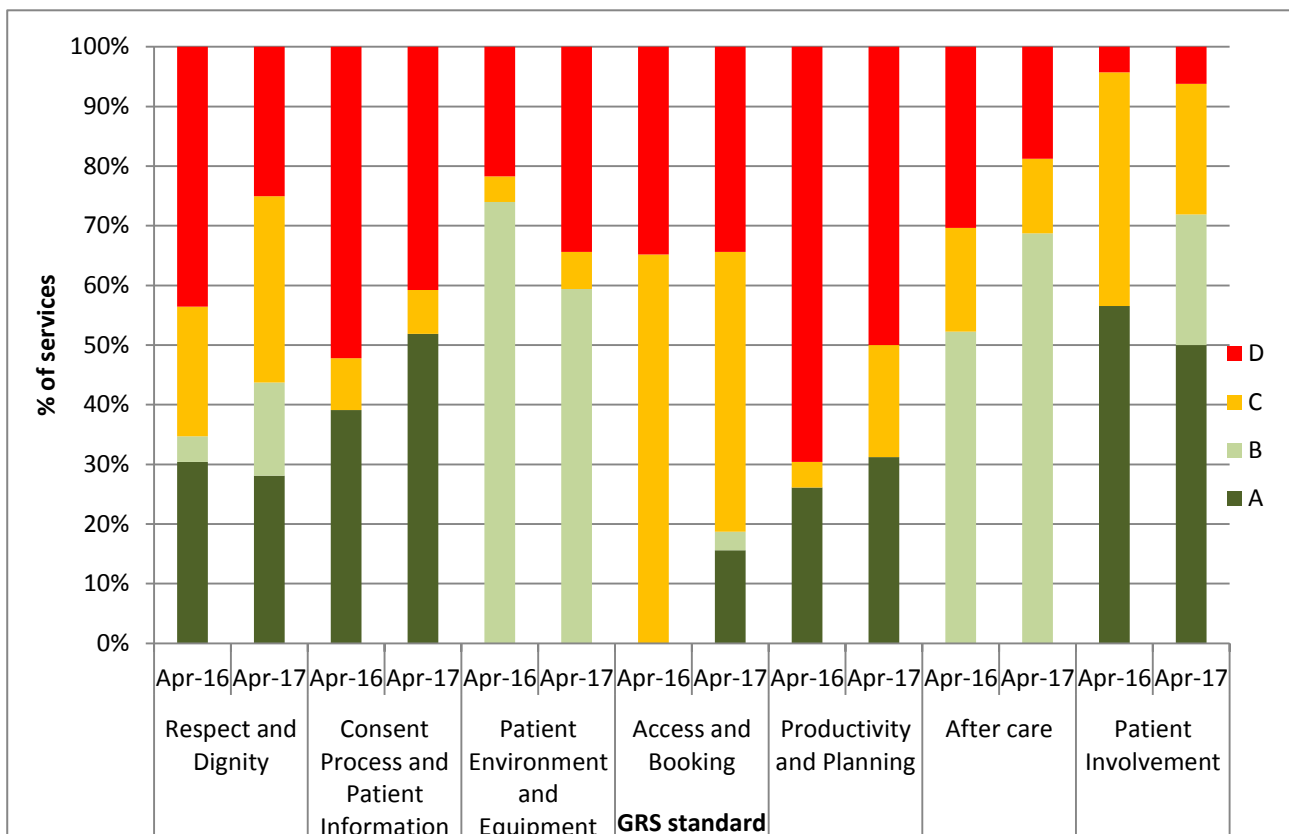


5. Scotland

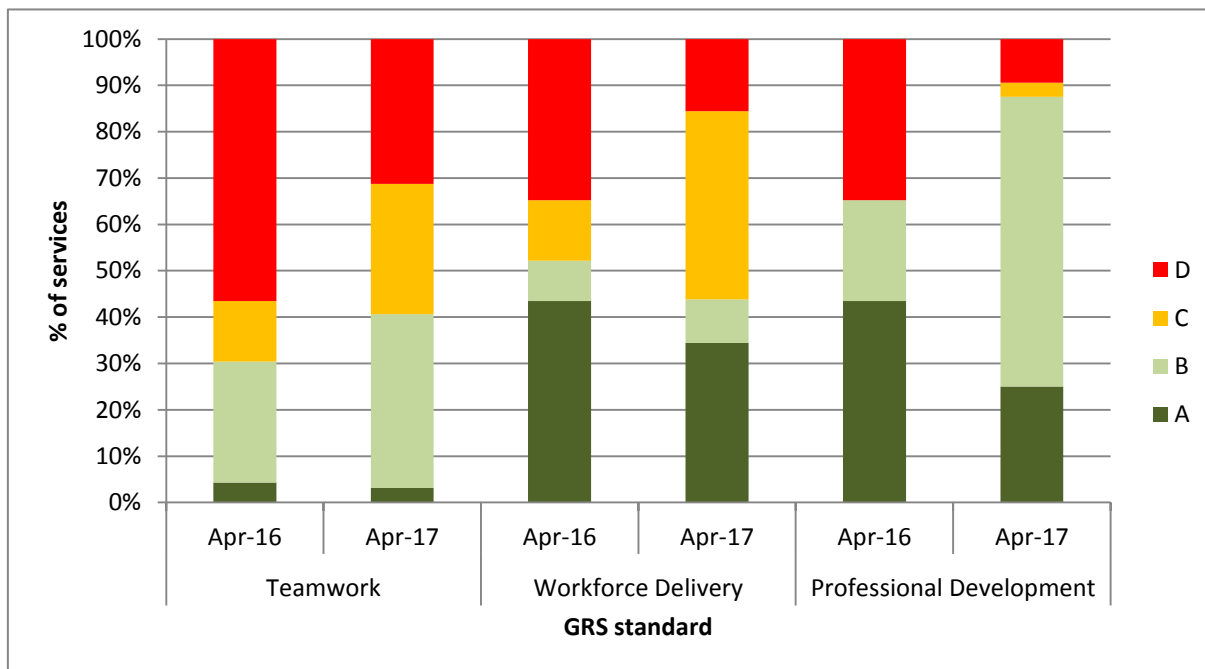
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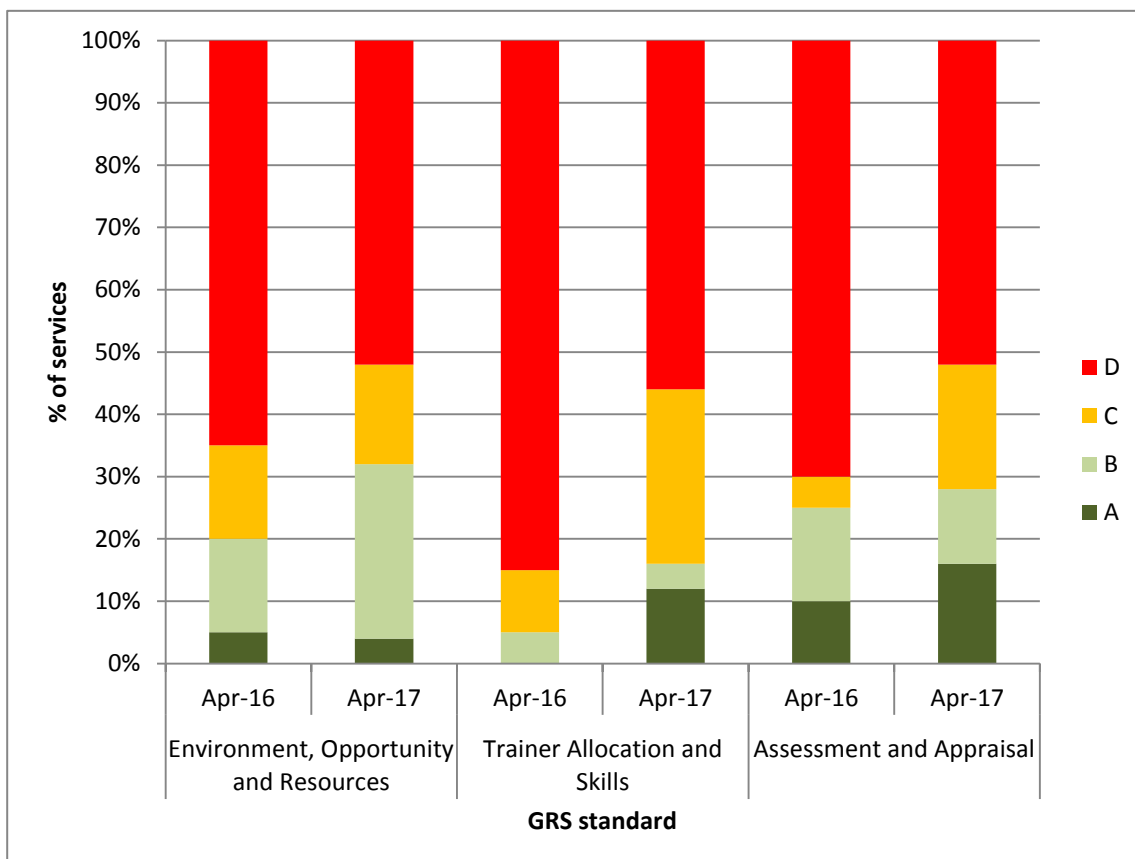
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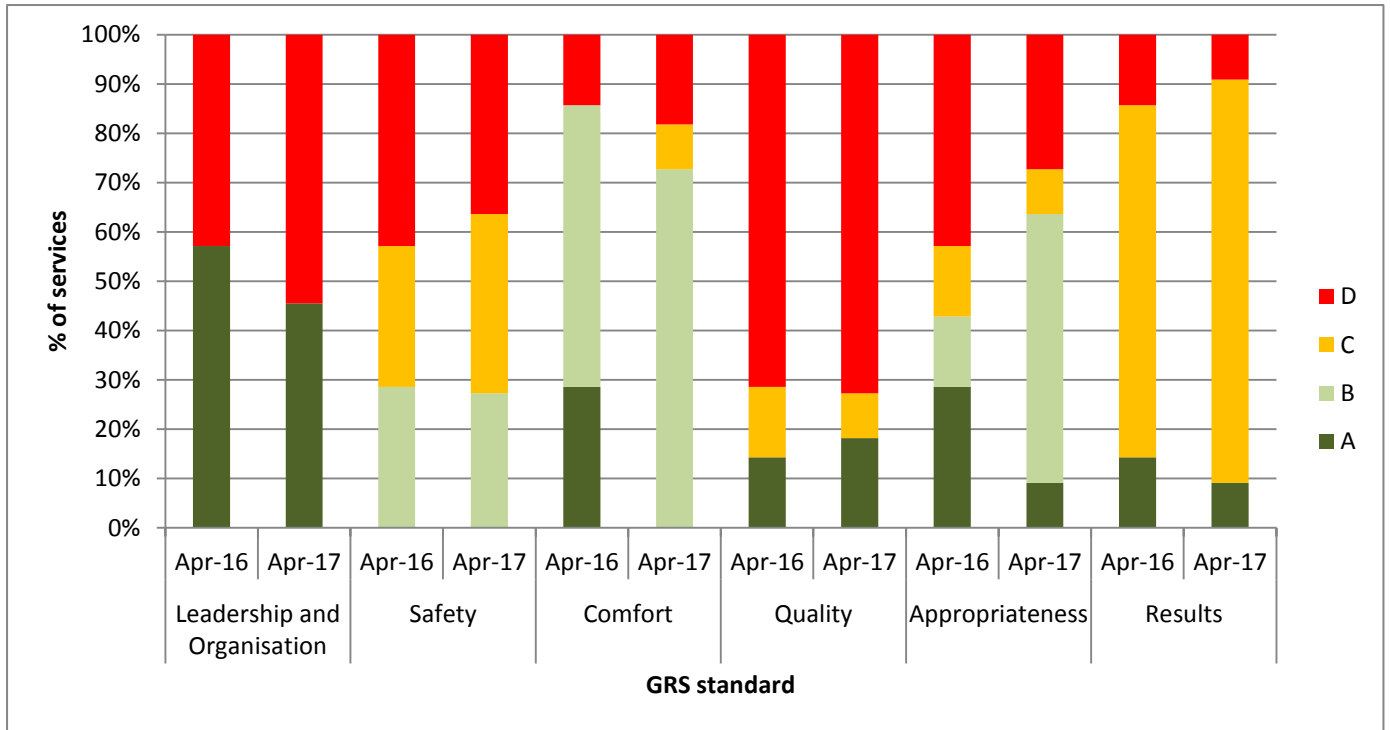


d. Training - Percentage of services scoring by standard and level

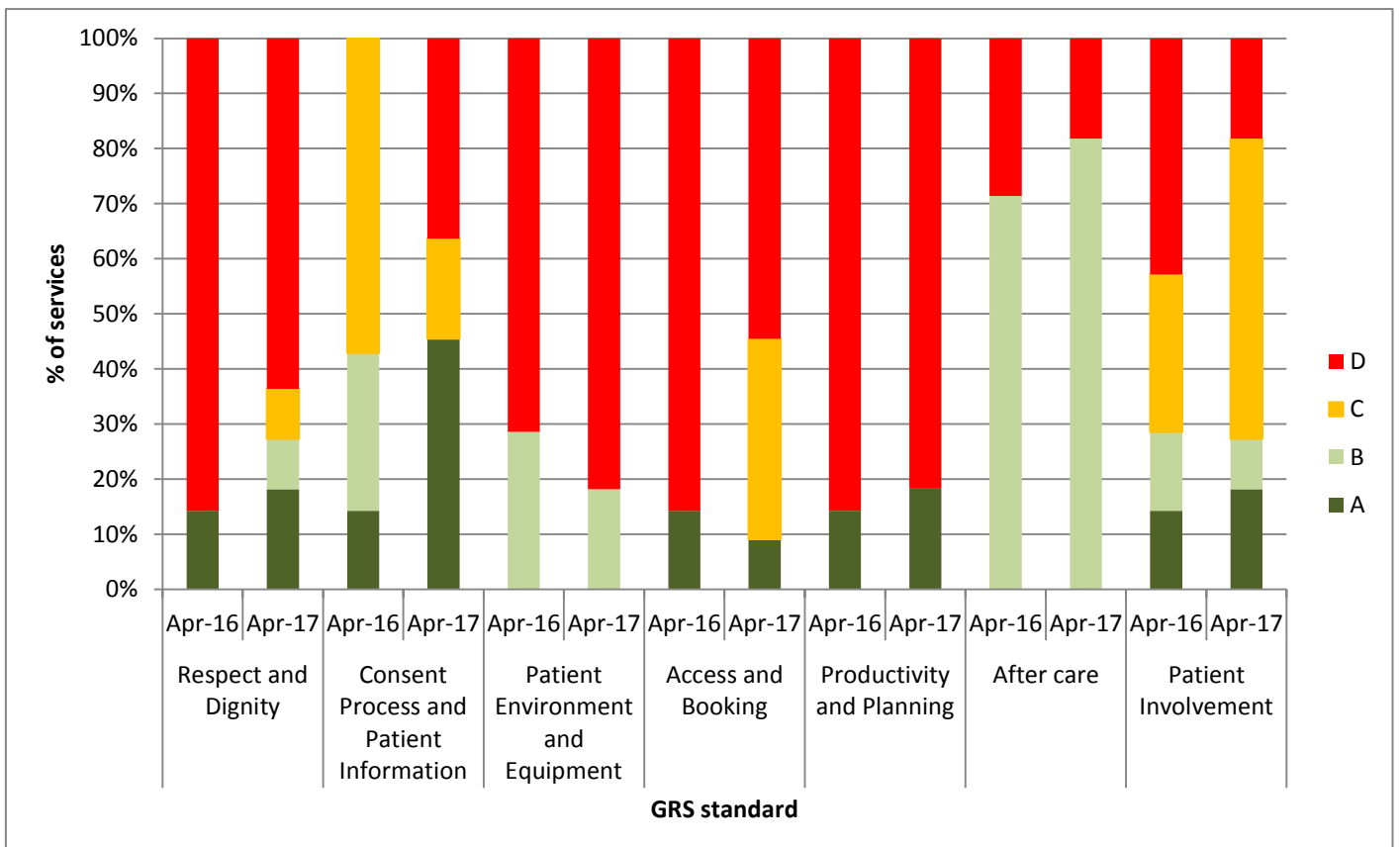


6. Scotland community

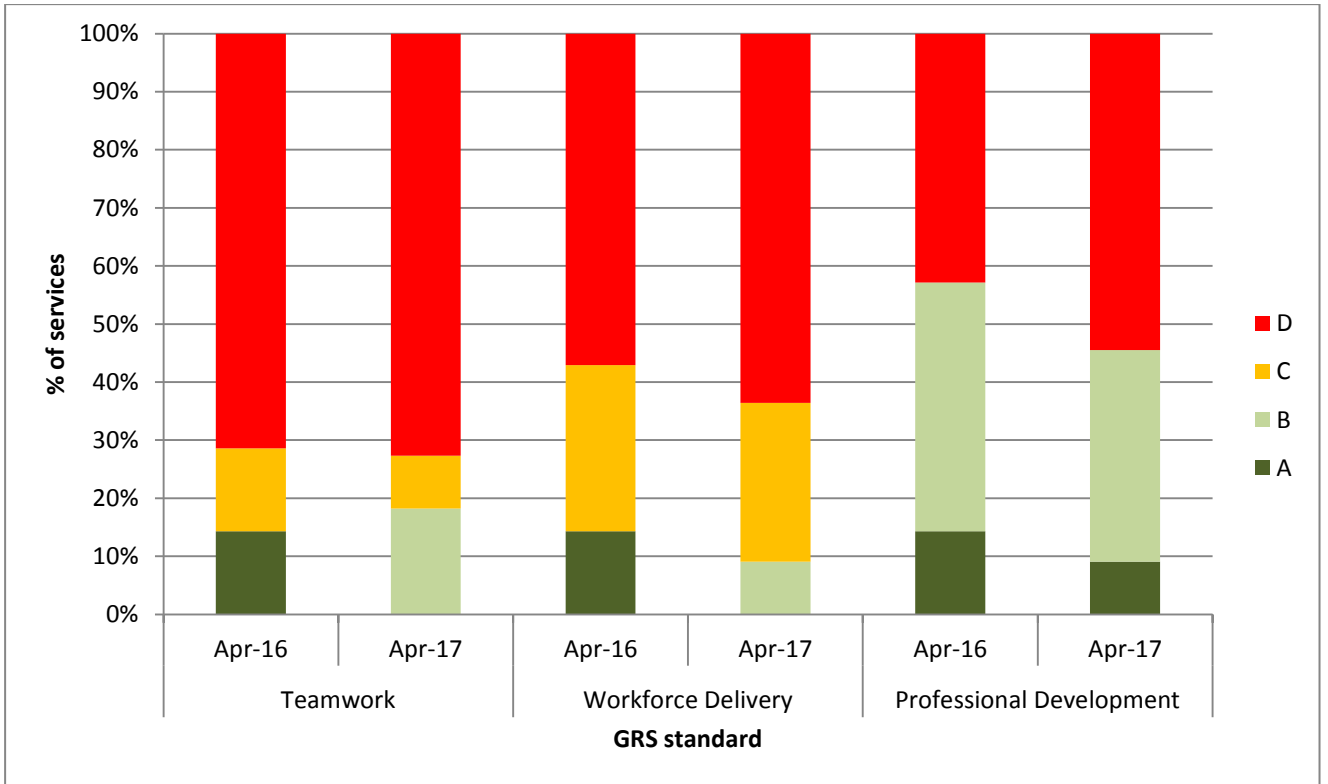
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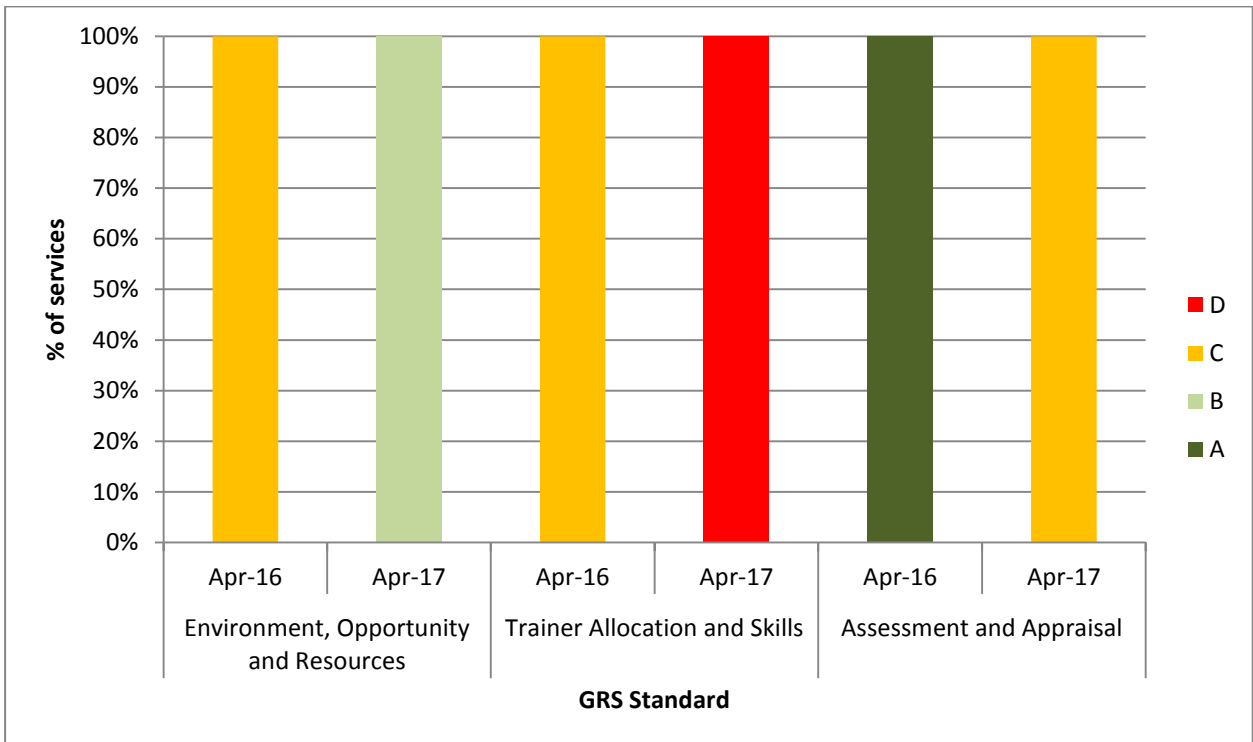
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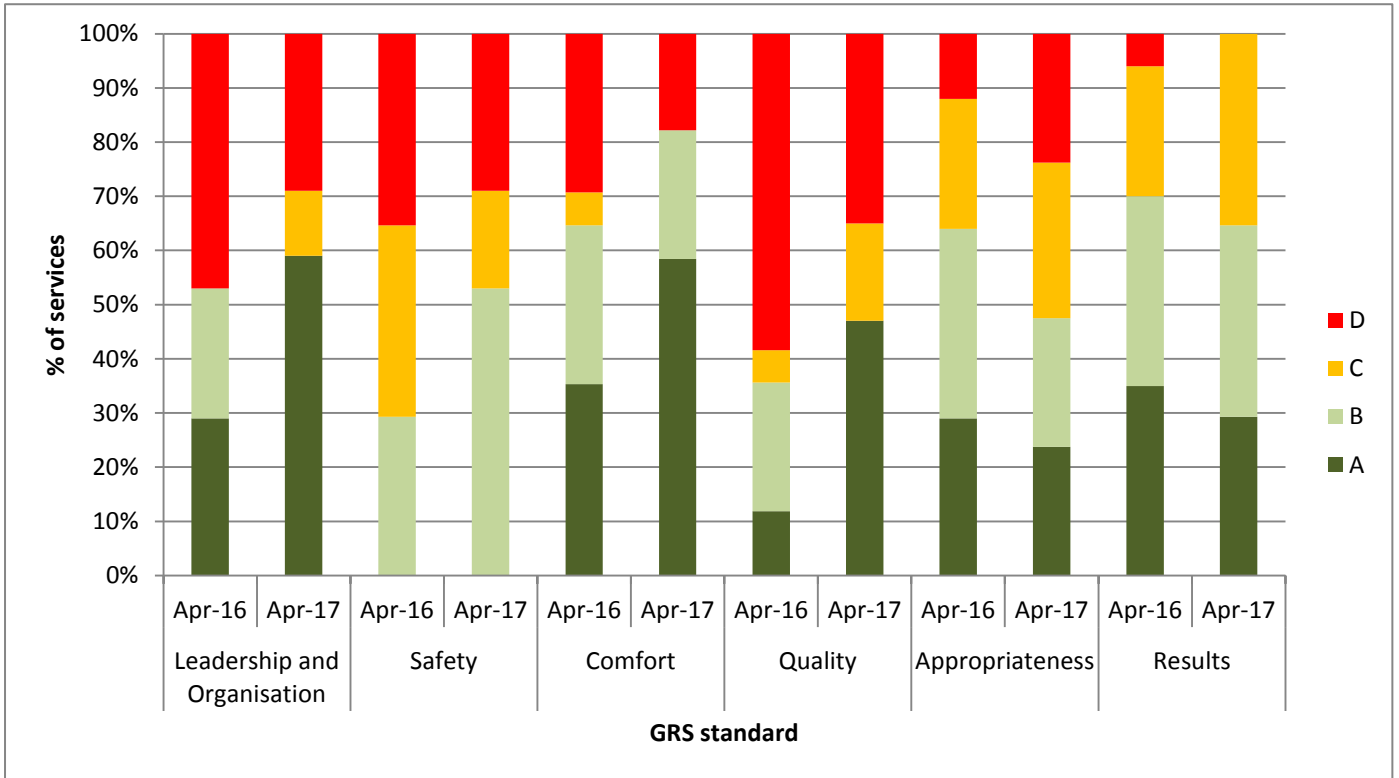


d. Training - Percentage of services scoring by standard and level

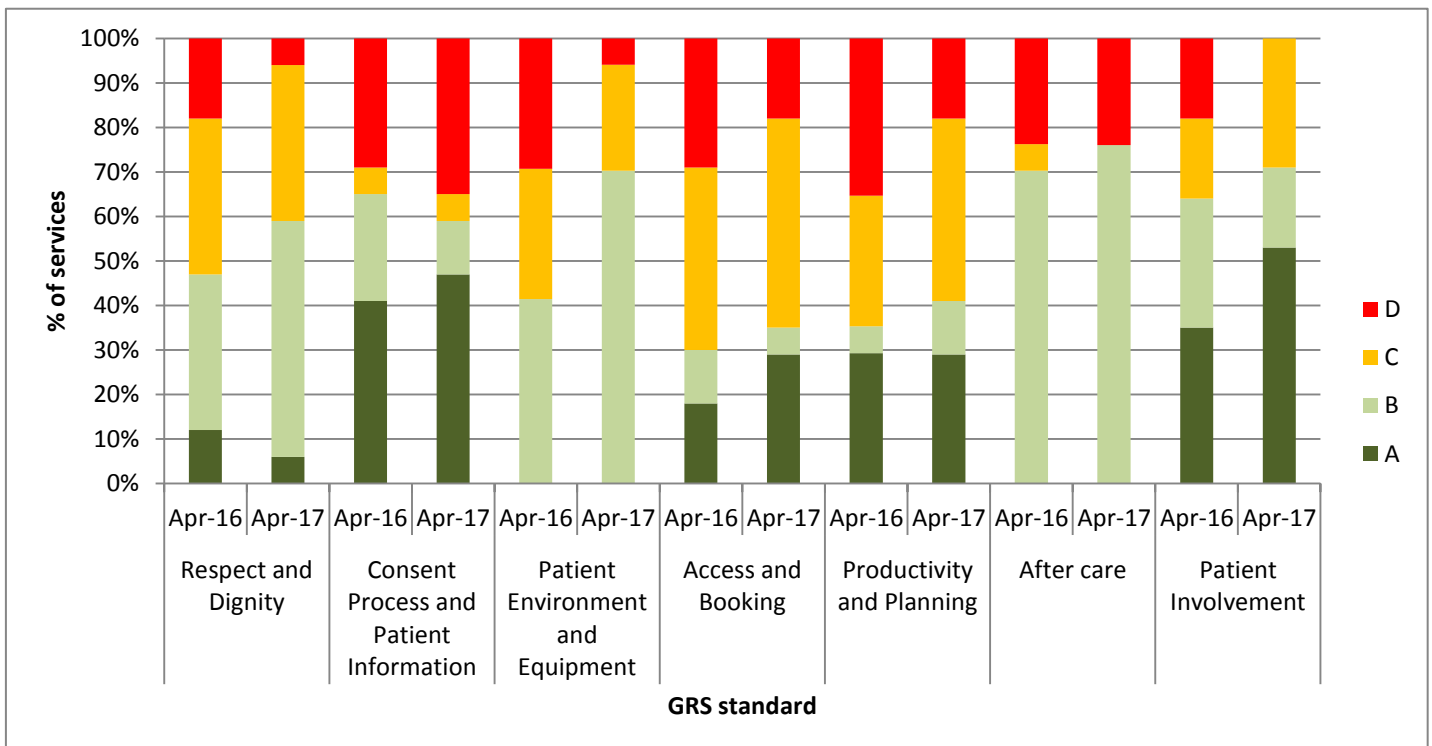


7. Wales

a. Clinical quality - Percentage of services scoring by standard and level

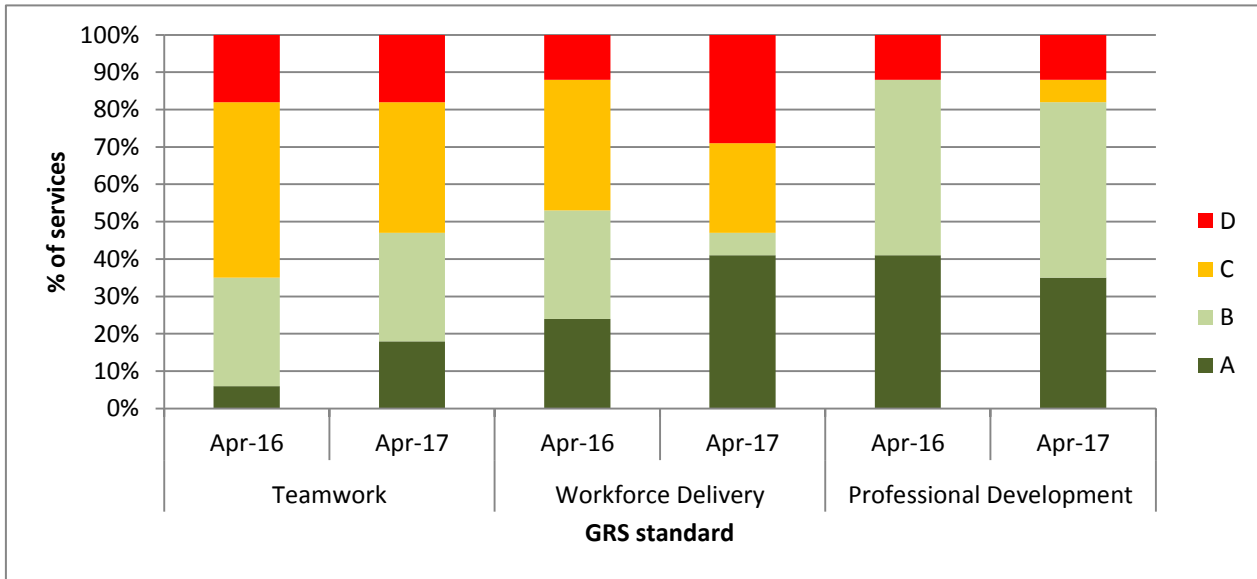


b. Quality of patient experience - Percentage of services scoring by standard and level





c. Workforce - Percentage of services scoring by standard and level



d. Training - Percentage of services scoring by standard and level

